

Shipping Policy

Deliveries

All Gauteng orders that is received by 1PM will be delivered the next working day. If you need it urgently – same day, contact us by phone to see if we can accommodate you, however we cannot guarantee it. Orders under R750.00 Vat Inclusive Unfortunately cannot be process due to operating expenses to give you the best price possible. Please look around the products on offer to increase the basket value if possible.

Delivery charges is a fixed amount of R150.00 vat inclusive per delivery for orders between R750 and R2500. Orders with total amounts greater than R2500 Including Vat qualify for free delivery, only in Gauteng.

Other provinces, we make use of The Courier Guys <https://www.thecourierguy.co.za/> For other Provinces, the cost of the delivery can be at a minimum of R350 Excluding Vat – for most times or in some cases more. If you are from another Province we will on your behalf get a quotation from the Courier Guys and communicate these delivery costs to you. For out of country customers we would need to do a total delivery schedule process for you with border clearance and tax implications on the products you purchase. Please get in contact with us if interested at info@eqcore.co.za Thank you.

The cost is always depended on weight, dimensions and the mode of transport as to say how urgent you want your order. This cost will be communicated to you to enable you to make your final decision on the purchase.

You may decide to pick up the order from us. Please keep in mind that we do not have a walk in store. In these exceptional cases, we can accommodate you once we have confirmed that your order is ready for collection.

Deliveries to other Provinces can take a maximum of up to 7 working days to deliver dependent on where you are. With the Courier Guys, you will be able to track the progress of your order, online 24 Hours.

Gauteng



International Shipping

Please e-mail us info@eqcore.co.za for shipping and Transport costs and information.